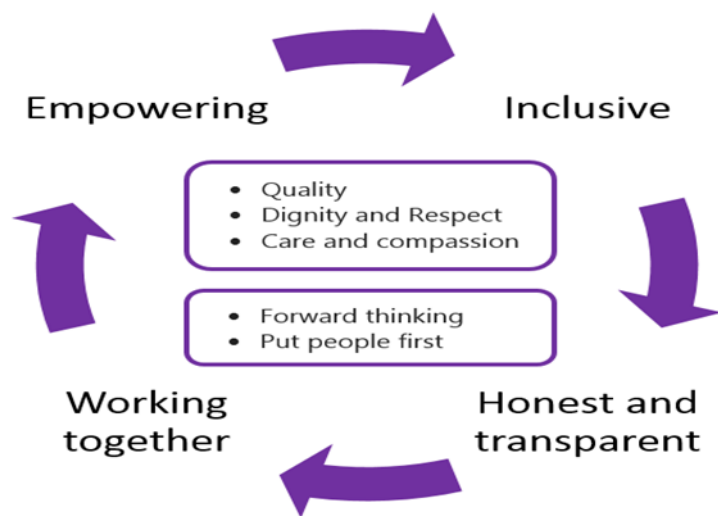


## Our vision, values and intent

**Vision** - The EIJB vision remains to deliver together a ‘caring, healthier and safer Edinburgh’.

**Values** - The wellbeing of people living in the city of Edinburgh must be at the heart of our core values focussed on an asset based, person centred approach, to improve outcomes and experience. As we progress our change programme, we will remain inclusive, transparent and compassionate. The values of EIJB have been designed to capture and integrate the values of both the Council and NHSL.



## Guiding principles



**Intent** - The EIJB intent is to further develop integration to deliver an affordable, sustainable and trusted health and social care system for Edinburgh. To achieve our intent, we will redesign and transform through a comprehensive change programme starting in July 2019. We will enhance our efforts in prevention and early intervention to support independence and tackle inequality. We seek to listen and hear, reduce bureaucracy, reduce waiting lists and assist people to remain at home for as long as they can. Striving to move the balance of care from acute hospital services to the community and home. Working closely with our partners including housing officials and the voluntary and independent sectors, to optimise all available resources in the community and to support and enhance our locality framework. We will redefine the Edinburgh offer, and in so doing, seek to align expectations to the modern reality.

We will strive to ensure we support all carers and our valued and skilled workforce by engaging, hearing and seeking to grow a culture of collaboration, maximising capacity, driving out inefficiencies and one of continuous improvement. We will seek to better align and integrate our planning and commissioning process, financial planning, our ways of working and make best use of existing and emerging technology. The Three Conversations Model will be introduced across the city to advance our strategic priorities and enhance our commitment to delivering Self-Directed Support. Delivering these vital changes will take time and will need positive leadership and drive at all levels. We must progress rapidly over the next three years and beyond, to create the conditions to successfully transition to a modern and sustainable health and social care model for Edinburgh.

The strategic framework that we will work to over the next series of planning cycles is summarised in the table below:

#### **Where do we want to be?**

- an affordable, sustainable and trusted health and social care system
- a clearly understood and supported Edinburgh offer which is fair, proportionate and manages expectations
- a person-centred, patient first and home first approach
- a motivated, skilled and balanced workforce
- an optimised partnership with the voluntary and independent sectors
- care supported by the latest technology
- a culture of continuous improvement.

#### **How are we going to get there?**

- develop and agree a refreshed Edinburgh offer with our citizens
- adopt a 'home first' approach and roll out the Three Conversations Model to support prevention and early intervention

- work towards shifting the balance of care from acute services to the community through our change programme
- continue to build our partnership with the voluntary and independent sectors
- continue to tackle inequality
- deliver this Strategic Plan over the next three years and continue the change programme over future planning cycles
- unity of purpose and momentum.

### **What resources and enablers must we manage effectively to support us?**

- Scottish Government Direction
- good governance, planning and commissioning
- finance – constantly working towards a balanced budget
- workforce – strategy to mitigate pressures and working closely with partners
- infrastructure – right sizing, future planning
- technology – identification and implementation
- communications and Engagement with our partners and with our citizens
- data and performance management.

### **Supporting themes:**

- a deliberate shift to early intervention and prevention, building reliance at individual and community level
- working across life stages and ages to create more cohesive and seamless services
- service users empowered to design their own care (through the design of services and the consistent use of good conversations)
- resources joined up and working together both within and across our localities and the third and independent sectors
- people gain access to resources and services in a timely manner.
- third sector services in communities are supported to meet the needs of people who fall below statutory criteria
- people know what services are available and how to access these services, ideally through a single point of contact
- forge closer links with acute services to ensure that people are not either 'referred' or trapped for reasons which do not help to enhance their independence

- service users are involved in how resources are used and developed in their communities
- carers are supported to carry out their role in a way that supports the carers health and wellbeing
- success is demonstrated based on outcomes for people.