

Public Toilets Customer Survey Results

Introduction

In order to inform the decision making process about public toilet closures, a customer survey was launched on 13 April 2015 for a period of six weeks.

The survey was hosted on the Council's Consultation Hub and asked members of the public, community organisations and businesses to provide their feedback on the proposed closure of the following toilets:

- Ardmillan
- Canaan Lane
- Canonmills
- Currie
- Granton Square
- Hawes Pier, South Queensferry
- Joppa
- Juniper Green
- London Road
- Middle Meadow Walk
- St. John's Road
- Tollcross

These toilets were selected for proposed closure using the following criteria:

- Condition of the building
- Accessibility
- Usage
- Proximity to other Council and publicly accessible toilets
- Potential for Community Toilet Scheme within the local area
- Possible Lothian Buses support/ interest

Participants in the survey were provided with a map showing the location of the proposed closures, along with information about where alternative toilet facilities were available in Council buildings across the city. The following questions were asked about the closures:

- Do you think the closure of toilets would affect you or others in your community? (Please describe the effect you think this particular closure would have.)

- Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities? (Please describe how this closure would impact on your quality of life.)
- If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area.

In order to explore potential alternative means of maintaining public toilets, the following questions were posed to community groups and businesses:

- If you are commenting on behalf of a group and would like to discuss taking on a degree of management of your local public toilet, please provide your contact details below.
- Businesses that take part in the (Community Toilet) Scheme would allow members of the public to use their toilet facilities without making a purchase. The Council would provide a payment to each business that participates in exchange for providing this facility, and would feature your business on the Council's website. If you are providing comments on behalf of a business and would be interested in finding out more about participating in a Community Toilet Scheme, please provide your contact details below.

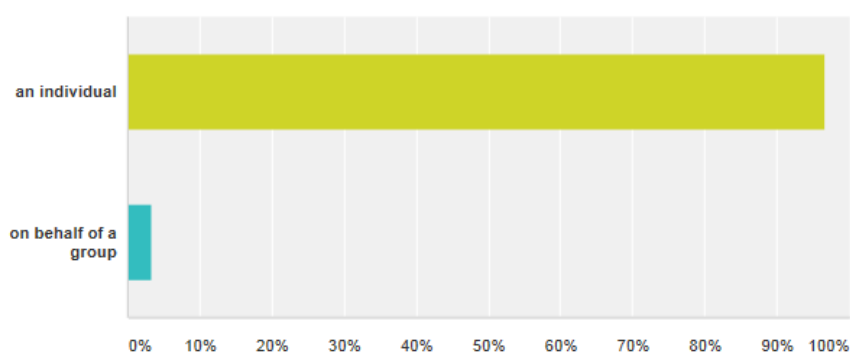
Response Rates

There were 1,969 responses to the survey in total.

Of these, 1,911 answered the question as to whether they were responding as an individual or as part of a group. 1,848 (96.7%) were individual respondents and 63 (3.3%) were responding on behalf of a group.

Are you commenting as:

Answered: 1,911 Skipped: 58



Answer Choices	Responses	
an individual	96.70%	1,848
on behalf of a group	3.30%	63
Total		1,911

Response Themes

Responses to Question One for each of the sites surveyed covered a range of themes. Some of these were generic to all the public toilets surveyed, but some were specific to that particular site.

Generic themes that were produced consistently across all sites for this question were as follows:

- That there are no other toilets in the local area
- That closures will have an impact on specific user groups such as older people, disabled people, parents and carers with young children, and bus and taxi drivers
- Closures will cause an increase in public urination
- Closures would have an impact on the lives of people with certain medical conditions, that mean they need to have ease of access to toilet facilities
- That public toilets are a necessary public service
- Closures would have an impact on local businesses.

Responses to Question Two also produced a similar range of themes, with some specific issues that were applicable to certain sites.

Generic themes that were produced consistently across all sites for this question were as follows:

- That the respondent's quality of life would be negatively affected by the closure of public toilets
- That closures will have an impact on specific user groups such as older people, disabled people, parents and carers with young children, and bus and taxi drivers
- That a lack of public toilets would restrict the respondent's participation in social and leisure activities
- That respondents would be less likely to visit a particular area without public toilets (which could have an impact on local businesses)
- That closures would have an impact on the lives of people with certain medical conditions, that mean they need to have ease of access to toilet facilities

Responses to Question Three produced a similar range of themes to the first two questions. There were additional comments specific to a particular area, but the following feedback was also provided:

- That toilet closures would have an impact on tourists
- That toilet closures would have an impact on specific community groups
- That the proposal to close public toilets is uncivilised
- That toilet closures will have an Equalities impact.

The overall number of responses received per site will be described in the next section of this report, and will include specific issues highlighted in certain areas. Examples of comments received for each site are provided in the [Appendices](#) of this report.

Question One: Do you think the closure of this toilet will affect you or others in your local community?

83 responses were received to this question.

Yes: 79 (95.18%)

No: 4 (4.82%)

68 comments were received that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix One](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Closure of toilets would have an impact on football match days, when there are many more visitors to the area

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

81 responses were received to this question.

Yes: 68 (83.95%)

No: 13 (16.05%)

55 comments were received that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix One](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

Ten responses were received to this question, which mentioned the importance of a Community Toilet Scheme in the event of closures, and the potential equalities impact that closures would have. Examples of comments received to this question are detailed in [Appendix One](#) of this report.

Canaan Lane

Question One: Do you think the closure of this toilet will affect you or others in your local community?

141 responses were received to this question.

Yes: 134 (95.04%)

No: 7 (4.96%)

127 comments were received, that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Two](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Willing to pay charge for use of public toilets
- The toilet is located in a very busy shopping area
- Closure would have no impact
- The toilet is in close proximity to two hospitals
- The toilets is in close proximity to a play park
- Decrease in antisocial behaviour
- Suggestion for alternative use of the site
- Closure will result in an increased use of Morningside Library
- Closure would cause an increase in antisocial behaviour

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

138 responses were received to this question.

Yes: 113 (81.88%)

No: 25 (18.12%)

102 comments were received, that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Closure would encourage people to walk less
- Respondents do not want to visit private establishments
- Closure would have a negative impact on patients and visitors from the two nearby hospitals
- Closure would have a negative impact on Morningside Library

A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Two](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

Six responses were received to this question. As well as the generic themes detailed above, these responses focused on the impact closures would have on older people's services, the proximity to two hospitals and the impact on the well-being of local people. A summary of these comments is detailed in [Appendix Two](#) of this report.

Canonmills

Question One: Do you think the closure of this toilet will affect you or others in your local community?

117 responses were received to this question.

Yes: 115 (98.29%)

No: 2 (1.71%)

102 comments were received that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Three](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Closure would have an impact on people using the Water of Leith
- These toilets are well maintained
- Respondents do not want to use private establishments

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

116 responses were received to this question.

Yes: 105 (90.52%)

No: 11 (9.48%)

88 comments were received that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Three](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

Two responses were received to this question, that highlighted the impact the closure would have on bus drivers and also that it would be preferable to retain an example of the historic pairing of a public toilet and Police Box. These are included in [Appendix Three](#) of this report.

Currie

Question One: Do you think the closure of this toilet will affect you or others in your local community?

42 responses were received to this question.

Yes: 38 (90.48%)

No: 4 (9.52%)

35 comments were received that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Four](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- The toilets are located near a popular walking area
- Closing both Currie and Juniper Green would have a negative impact on the local area
- Suggestions for alternatives to closures (such as contribution from Lothian Buses)
- Closure would have no impact on the local area

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

41 responses were received to this question.

Yes: 33 (80.49%)

No: 8 (19.51%)

28 comments were received that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Four](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

One response was received to this question, which raised concerns about the impact this closure would have on community/ health workers in the area. This comment can be seen in [Appendix Four](#) of this report.

Granton Square

Question One: Do you think the closure of this toilet will affect you or others in your local community?

74 responses were received to this question.

Yes: 70 (94.59%)

No: 4 (5.41%)

58 comments were received that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Five](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Some alternative facilities are available nearby
- Some community and health workers rely on this public toilet

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

74 responses were received to this question.

Yes: 61 (82.43%)

No: 13 (17.57%)

49 comments were received that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. It was felt that the closure of these toilets would discourage visitors from the improved Waterfront area and have an impact on the appearance of the surrounding area. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Five](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

Five responses were received to this question. Concerns were raised about the impact these closures would have on community and health workers in the area. Examples of comments received to this question are included in [Appendix Five](#) of this report.

Hawes Pier, South Queensferry

Question One: Do you think the closure of this toilet will affect you or others in your local community?

383 responses were received to this question.

Yes: 373 (97.39)

No: 10 (2.61%)

335 comments were received that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Six](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Closures will have an impact on community groups, such as bikers
- The facilities are in need of an upgrade, rather than closure

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

377 responses were received to this question.

Yes: 327 (86.74%)

No: 50 (13.26%)

284 comments were received that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Six](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

15 comments were received to this question. A range of themes were covered in the comments provided, including concerns for the tourism industry in the area and the impact on cruise passengers. Examples of these comments are detailed in [Appendix Six](#) of this report.

Question One: Do you think the closure of this toilet will affect you or others in your local community?

200 responses were received to this question.

Yes: 196 (98%)

No: 4 (2%)

178 comments were received, that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Seven](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- The toilet is in close proximity to the beach
- The toilet is regularly used by the local community
- Closure of the toilet would have an impact on tourists and holidaymakers

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

194 responses were received to this question.

Yes: 175 (90.21%)

No: 19 (9.79%)

161 comments were received that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Seven](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

Eight responses were received to this question. A range of themes were covered within the comments provided, including concerns for public health, anticipated impact on the local economy and a suggestion to decrease the opening hours of this public toilet. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Seven](#) of this report.

Juniper Green

Question One: Do you think the closure of this toilet will affect you or others in your local community?

54 responses were received to this question.

Yes: 51 (94.44%)

No: 3 (5.56%)

44 comments were received that described the impact respondents felt this closure would have on them or others in their community, including an impact of people walking along the Water of Leith. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Eight](#) of this report.

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

54 responses were received to this question.

Yes: 47 (87.04%)

No: 7 (12.96%)

40 comments were received that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Eight](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

Two responses were received to this question, which mention the lack of alternative toilets in the area. These responses are included in [Appendix Eight](#) of this report.

London Road

Question One: Do you think the closure of this toilet will affect you or others in your local community?

198 responses were received to this question.

Yes: 187 (94.44%)

No: 11 (5.56%)

170 comments were received, that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Nine](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- The public toilet is in close proximity to Easter Road Stadium and closure will have an impact on match days and during sporting events
- The toilet is in close proximity to a bus stop
- The current toilet is a clean and convenient facility
- Closure would cause an increase in antisocial behaviour

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

191 responses were received to this question.

Yes: 149 (78.01%)

No: 42 (21.99%)

131 comments were received, that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Nine](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Football fans use these facilities on match days
- Closure of toilets would reduce antisocial behaviour

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area.

Five responses were received to this question, and comments on a range of themes were provided. These are summarised as follows:

- Impact on walkers
- Impact on local people
- Impact on the gay community
- Impact on Tourists

Examples of the comments received to this question are included as [Appendix Nine](#) of this report.

Middle Meadow Walk

Question One: Do you think the closure of this toilet will affect you or others in your local community?

377 responses were received to this question.

Yes: 370 (98.14%)

No: 7 (1.86%)

339 comments were received, that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Ten](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- This toilet is located in the very busy/popular area of the Meadows
- Closure of toilets would prevent visits to the Meadows
- More public toilets are needed
- Closure would have a negative impact on social activities
- Suggestion for alternative types of toilets
- Refurbishment of these toilets was to be part of the nearby Quartermile development
- Happy for this toilet to be closed as alternatives are nearby

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

371 responses were received to this question

Yes: 342 (92.18%)

No: 29 (7.82%)

295 comments were received, that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. In addition to the generic themes described above, it was felt that the impact of closures will be worse during the Festival, that refurbishment of these toilets was to be part of the nearby Quartermile development, and that there should be more toilets available.

A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Ten](#) of this report.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

11 responses were received to this question. In addition to the generic themes described above, it was felt that the council has spent money elsewhere that could have been better used to retain these toilet facilities. A summary of these comments is included as [Appendix Ten](#) of this report.

St. John's Road

Question One: Do you think the closure of this toilet will affect you or others in your local community?

138 responses were received to this question.

Yes: 135 (97.83%)

No: 3 (2.17%)

114 comments were received, that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Eleven](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- The toilet is close to a bus stop and is in a very busy area
- Willing to pay a charge for use of public toilets
- Agreement with idea of Community Toilet Scheme
- Decrease in antisocial behaviour
- Closure would have no impact

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

138 responses were received to this question.

- Yes: 110 (70.71%)
- No: 28 (20.29%)

85 comments were received, that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Eleven](#) of this report. In addition to the generic themes described above, there was concern expressed about how the visual amenity of the area would be following the closure of this toilet.

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

Six responses were received to this question, which commented on the lack of alternative facilities, the impact closures would have on events such as Corstorphine Fair, and the reduction in visitors to the local area if the closure of this toilet is to go ahead. These comments can be viewed in [Appendix Eleven](#) of this document.

Tollcross

Question One: Do you think the closure of this toilet will affect you or others in your local community?

120 responses were received to this question.

Yes: 117 (97.5%)

No: 3 (2.5%)

101 comments were received, that described the impact respondents felt this closure would have on them or others in their community. The range of themes that were covered in these responses and examples of responses are detailed in [Appendix Twelve](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Toilet is located near to a bus stop, in a very busy area
- Closures would have an impact on tourists
- Additional toilets are required
- Suggest to close this toilet and improve those nearby
- Willing to pay a charge for use of public toilets
- Closure would cause a decrease in antisocial behaviour

Question Two: Would the closure of this toilet be detrimental to your quality of life, and ability to participate in local events/ activities?

120 responses were received to this question.

Yes: 110 (91.67%)

No: 10 (8.33%)

97 comments were received, that described the impact respondents felt this closure would have on their quality of life and ability to participate in local events and activities. A summary of the themes covered by these responses and examples of comments received are detailed as [Appendix Twelve](#) of this report.

In addition to the generic themes described above, the following feedback was received that is particular to this public toilet:

- Toilet is in close proximity to a bus stop
- Suggestion that local businesses open up their toilets

Question Three: If you are providing comments on behalf of a group, please provide comments on how these closures would impact on your local area

Three responses were received to this question, which commented on the valuable service that public toilets provide, the antisocial behaviour already impacting businesses in the local area, and the anticipation of an increase in public urination if the toilets were to close. These comments can be viewed in [Appendix Twelve](#) of this document.

Additional Comments

Responses were also received via telephone, email and in one case, via letter. In addition to the comments included about specific public toilets that have already been described, the following points were made:

- That staff salaries and numbers across the Council should be reviewed
- That revenue could be generated from advertising within public toilets
- That money has been spent elsewhere by the Council that would have been better spent on public toilets
- That public toilets are frequently used by frontline staff.

Community Management

In order to explore potential alternative means of maintaining public toilets, community groups that may be interested in finding out more about taking on a degree of management of their local public toilet were invited to provide their contact details.

82 names of individuals and 21 community groups provided their contact details in response to this question.

Community Toilet Scheme

In order to explore potential alternative means of maintaining public toilets, expressions of interest were invited from businesses that may be interested in finding out more about participating in a Community Toilet Scheme.

Eight responses were received to this question. These businesses are in various locations across the city and will be provided with relevant information about the scheme by the end of June 2015.

Appendices

Appendix One

Ardmillan: Themes of Responses Received to Question One

Theme	Sample Comments
Closure would have an impact on football match days	Practically every weekend there are football match, so the streets are full of people. There is already an UNDER-provision of toilet facilities which are much needed close to Tynecastle Football Stadium.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	This is a residential area and lots of elderly people live here and use these toilets.
Closures would have an impact on local businesses	Would only use large supermarkets where I know there would be a toilet.

Ardmillan: Themes of Responses Received to Question Two

Theme	Sample Comments
Closure would have an impact on social activities and events	This is a busy vibrant area that needs toilets. Nowhere to relieve myself when working or on a night out going home. This is a busy thoroughfare with large footfall and would be a great loss to the area's visitors.
Closure would have an impact on physical activities such as walking	Exercise is in everyone's interest and now there are so many people out walking it is important to know that we can go to a well known toilet when we need to.

Ardmillan: Themes of Responses Received to Question Three

Theme	Sample Comments
Closure would have an impact on social activities and events	My comments are for all the closures. Having worked for 42 years and now enjoying my bus pass and all the advantages it gives me and many older people.(I have never seen so many older people out walking) I am sure there are many ways in which money can be saved without taking the barbaric measure. And please stop giving cyclists all they ask for it is time for WALKER'S to have THERE say. Thank you.
Community Toilet Scheme is needed if toilets are to close	If you plan to close all of these then you must make arrangements with local businesses to allow access as they do in parts of fife as at the moment most places have customer use only
Expect increase in public urination	The area would become a public health hazard on match days and I feel public disorder would increase and people would stay indoors on match days, especially if they have children.

Toilet closures would have an equalities impact	Closures would affect women, young children, and the elderly. Not problem for men. Are these closures being assessed for impact on equalities?
Public toilets are an essential public service	Just keep the bogs open - It's what the voters want.

Appendix Two

Canaan Lane: Themes of Responses Received to Question One

Theme	Sample Comments
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	My comments relate to all public toilets. Having previously worked as a nurse then care worker in the community, I know that certain members of society would be adversely affected by lack of access to public toilets. For example those who may need to go more often like, pregnant ladies, men with prostate problems, anyone following surgery for gynaecological or bowel problems. People with dementia are often not able to hold on for long. Lack of toilet facilities would greatly affect their ability to be out and about. Having to pop in to cafes to use the toilet every time would be expensive
There are no other toilets in the local area	When I am shopping in Morningside, which I do often, both to "get out" and to do shopping in the local stores which I like to support. I am a regular user of the Canaan Lane toilet. Here I know I can rush in have a pee without having to wait. I know there is a toilet in the Library, but it is for solo use, with a lockable door. If I get there and find it occupied I can have problems. It is not a viable alternative for someone like me.
Closure will have an impact on those with certain medical conditions	I have a bladder problem and need to know that public toilets are available. If not, then I don't do shopping or go to events in the area. Also a problem when out with children. Closure would mean too fouling of the streets and gardens.
Public toilets are an essential public service	It would deny the constituents, who pay a fortune for provision of these services in the form of Council Tax, of a vital public service. Many, many people from all walks of life from the elderly and medically compromised to the professional driver rely on these services daily.
Closure will have an impact on businesses	The Canaan Lane public toilets are our only option for facilities for our staff. Aside from my personal interests the toilet is well kept and in high frequency use; a great facility for the local community. I am asked, on a nearly daily basis, for directions to the convenience. We use the toilet a number of times each day ourselves and, more often than not, other people are also utilising it at all times of day. This toilet is clearly needed and used by the local people. The idea of closing such a high use facility that is the closest accessible option to two critical care facilities, in the nearby hospitals, seems fundamentally wrong. Vulnerable people from either hospital, the large number of parents with young children and the predominantly older local residents need this facility. The community and local businesses alike are using the facility every single day.

Willing to pay charge for use of public toilets	It is a wonderful area for shopping and is well used by shoppers and taxi drivers. It is well situated off the main road but near a bus route if you need a toilet. I do realise now that the library has facilities too but would tourists know this? A small charge could be levied which is preferable to being embarrassed.
The toilet is located in a very busy shopping area	The Canaan Lane toilets are very well used in a busy area of Morningside. They are a good local amenity in the area to compliment the shops, hospital, and transport links. The closure would force people to go to cafes in the area and spend money there, when they have already paid their Community Charge for local services like toilets.
Respondents would be less likely to visit the area without public toilets	Would stop shopping in this area. Although lots of cafes, I suffer from irritable bowel and overactive bladder and cannot go to cafes and wait to be served before using their toilets. Cafes often only have one toilet. Closing toilets affects women and elderly disproportionately. Three members of my family have bladder cancer.
Closure would have no impact	I have never seen this being used by the community
The toilet is in close proximity to two hospitals	It is between the Astley Ainsley and Royal Edinburgh hospitals and would affect those who use and visit those hospitals regularly
The toilet is in close proximity to a play park	Its well used, it's also near the royal edinburgh and is used by many patients and also close to the local children's park
Closure would have an impact on tourists	It can be very intimidating to go into a pub or restaurant to ask to use a toilet, especially if you are not from the area. Morningside is popular with tourists and walkers, and finding a convenient place to use a toilet can be difficult at best in a strange city. Many shops tell customers they "do not have a toilet", such as Waitrose and Tesco, or that they will have to call a manager and escort you through stock areas, which is also embarrassing and a surprise to many visitors from overseas. I believe it will cause regular walkers (especially ones who have a need to use a toilet when away from home for an hour or more) to simply stop getting out, and stay closer to home where they know they won't get into distress.
Expect increase in public urination	I have a bladder problem and need to know that public toilets are available. If not, then I don't do shopping or go to events in the area. Also a problem when out with children. Closure would mean too fouling of the streets and gardens.
Suggestions for Community Toilet Scheme	There are plenty of coffee houses nearby and which could be used in accordance with the council's proposals. It would however stop a select group of regular drinkers from hanging about outside!
Suggestion for alternative use of site	Since there is such a large number of cafes up and down Morningside Road I feel it might well be that this location is one which could be let go. Additionally it COULD be allocated for release to a Housing Association to construct general needs housing in Morningside!

Increase in antisocial behaviour	The closure of this facility is likely to cause problem drinkers and drug users - who currently frequent the public toilets - to use our facilities or property... As such the closure of this toilet - which contains and isolates such unsocial elements - could have a detrimental effect on us and the local community. At present the current Public convenience isolates the drinkers to a specific place. We are likely to see further pressure upon our services and further exclusion and isolation amongst Older People.
Decrease in antisocial behaviour	It would hopefully deter current nuisance use of the facility
Increased use of Morningside Library	More people might use the facilities in the local library - they might even find information about local groups and events there too. It is warmer, more accessible and better than Canaan Lane, so I don't think it would be detrimental at all (as long as people know of its existence)

Canaan Lane: Themes of Responses Received to Question Two

Theme	Sample Comments
Respondents would be less likely to visit the area without public toilets	Morningside is a centre which it is possible to walk to - I often walk the mile or so from home to there, which saves driving to out of town centres or parking in Morningside where parking is difficult. Lack of toilets would make this difficult as walking and shopping makes for a longer time spent in the area, and I rely on toilets being available during such visits. It would definitely impact on the likelihood of my shopping and using other facilities in Morningside.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	The closure would make it rather difficult to avoid embarrassment since I am an elderly pensioner.
Closure will have an impact on those with certain medical conditions	I have a bladder problem and need to know that public toilets are available. If not, then I don't do shopping or go to events in the area. Also a problem when out with children. Closure would mean too fouling of the streets and gardens.
There are no other toilets in the local area	No public toilets anywhere near
Expect an increase in public urination	A LOT OF PATIENTS FROM THE ROYAL EDINBURGH HOSPITAL ON DAY RELEASE WOULD BE LEFT TO URINATE IN THE STREETS AND END UP WITH POLICE CAUTIONS.WE NEED TO LOOK AFTER OUR VULNERABLE CITIZENS
Closure would have a negative impact on businesses	Less likely to shop in Morningside

Closure of toilets would restrict participation in social and leisure activities	It would limit my running range.
Closure would encourage people to walk less	Ability to shop comfortably. You want people to walk rather than use cars - this entails needing toilets en route, especially if you are shopping in more than one place for several hours.
The respondent's quality of life would be negatively affected	At present I am able to walk to Morningside Road to do my shopping because I know there is a convenient accessible toilet if I get "caught short". I enjoy doing this. It is good for me physically, I get a buzz out of it not least because I get to meet other residents I know on the street, and enables me to spend not inconsiderable amounts of money in local shops which I feel is a responsible attitude for a local resident to take. My quality of life would suffer if I felt I could no longer do this, and had instead to transfer my patronage to a soulless shopping mall like Cameron Toll. YOU JUST CANNOT CLOSE THIS TOILET.
Suggestion for alternative use of the site	Please consider the potential benefit of new housing provision in Morningside for rent at affordable rates.
Closure would have a positive impact	Improvement
Respondents do not want to visit private establishments	Being an older person I have a need for more toilet visits than the average person - the toilets in Canaan Lane are particularly useful as I do a lot of shopping in Morningside and I would never think of going into a pub to use their facilities nor to any of the many coffee establishments. I don't think it is fair to expect to be able to use such facilities unless you are a customer.
Public toilets are an essential public service	A toilet full fills the basic and fundamental needs of people and reflects a level of civilisation. The proposed closure lacks understanding, empathy and reflects a failure on behalf of the Council to act reasonably and responsibly
The toilet is located in a busy shopping area	As above, Morningside has lots of visitors. Walking groups, families meeting up to visit to local parks, Hillend, Blackford pond, Braidburn Valley etc. We also have the Royal Blind School nearby.
Closure would have a negative impact on patients from local hospitals	This closure will impact unfairly on elderly people, young families and people visiting the Hospital and those with Mental Health Service Users. I personally use these toilets regularly when out shopping in the area and they are part of the fabric of the local community
Willing to pay charge for use of public toilets	I have a medical condition which causes me to need a toilet about once per hour or so. Yes, I can go purchase a 2 pound coffee from Café Nero or something from another local restaurant or café, but I would rather they convert the public conveniences to pay toilets than remove them altogether.
Closure would have a negative impact on Morningside Library	Would the facilities in the library cope with demand? Apart from bus passes the toilets are one of the few amenities I, as a ratepayer, use. It is very discomfoting to have to seek a toilet at short notice!

Canaan Lane: Themes of Responses Received to Question Three

Theme	Sample Comments
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	This was discussed at our meeting and the comments above apply. It has also got to be remembered that older people are more prone to have to visit public toilets due to age and possible medical conditions. Consideration should also be given to the visitors and patients to the Royal Edinburgh or Astley Ainslie hospitals near the toilets. They make use of the toilets also.
Closure would have a negative impact on the well-being of residents	Morningside is a busy high street with many visitors many of whom are elderly and might need frequent and urgent recourse to a toilet. We believe that the Canaan Lane toilets, which are in exemplary condition, are an important civic amenity the closure of which would have a detrimental impact on residents and visitors. Not everyone wants (or can afford) to patronise a coffee stop in order to use a toilet. The other alternative, the Library, has much more restricted opening times than the public toilets - we also question whether a stream of visitors to use the toilet is an appropriate use of a library. The Canaan Lane toilets are frequently used by homeless people and, perhaps more significantly, the local population of street-drinkers drawn by the nearby Addiction Unit at the Royal Edinburgh Hospital. We feel that such users would not be welcome in the Library or in local coffee shops. Consequently, we believe that closure of the public toilets would lead directly to an increased incidence of people relieving themselves in public places and private stairs and gardens.
Closure will have an impact on local businesses and tourists	Would affect the ill, the elderly, and women most. Area losing toilets would lose business. Recently in London to go to theatre and ended up walking some distance and having to go to a restaurant to use a toilet because of a lack of public toilets. Have not been back and will not go back. Toilets important for tourists.
Closure would have an impact on older people's services	We provide a community service and receive feedback from a variety of community groups. All of these groups have indicated their strong opposition to these proposed closures and have all cited that closure could have a very detrimental impact upon the area and the well-being of local residents. Older people are less likely to go out and more likely to stay at home; this will increase isolation, exclusion and loneliness and ultimately put further pressure on already stretched Older People's services. In my experience many Older People like to plan ahead for when they go out of the house and things like availability of toilets is very important to them - especially when there are no alternatives available and that it may be very difficult to travel to another area to find a Public Toilet that is open - if they are almost all to close.

Appendix Three

Canonmills: Themes of Responses Received to Question One

Theme	Sample Comments
Closure would have an impact on people using the Water of Leith	Does it not make sense to keep a public toilet nearby Water of Leith? So many people are enjoying this City attraction and this is needed.
These toilets are well maintained and convenient	This is a reasonably new building and is in good condition. It is used by many bus drivers, builders and members of the public at large. I see no reason why it should not remain open but a charge be levied
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	It is essential to have public toilets at regular intervals to enable people with urgency issues to make journeys and maintain a quality of life by remaining involved in regular activities.
Closures will have an impact on tourists	Older people, parents, locals out and about, tourists.
There are no other toilets in the local area	Apart from Tesco's, there are no public toilets in the vicinity
Respondents do not want to use private establishments	I wish to point out that these are directly on the Water of Leith Walkway, which is one of the major attractions of our beautiful city, and which is used by thousands of people. These loos are a godsend for those who have walked a while and do not wish to pay for a coffee at a coffee shop nearby for the privilege of having a pee. Serves Water of Leith. Thought we wanted people to get out and get fit. If you have to go into coffee shops to use facilities, it's likely to diminish benefits of walking as a cheap, healthy activity.
Public toilets are an essential public service	It is useful and reassuring to have a toilet at this location
Expect an increase in antisocial behaviour	Apart from personal inconvenience it will lead to public urination - human beings need toilets otherwise we will end up going back to the days of sewerage in the streets!
Other toilet facilities are available in the area	Plenty of coffee shops with loos in the area - closing the public toilet might even benefit some of these establishments!

Canonmills: Themes of Responses Received to Question Two

Theme	Sample Comments
Closure would have an impact on physical activities such as walking	We're trying hard to keep fit, but doing a lot of walking can only happen if public toilets are not too scarce. The ones at Canonmills are absolutely invaluable.

Closure would have an impact on social activities and events	My quality of life would be greatly reduced - due to medical condition I frequently use public toilets and if they are closed I will have to curtail my activities. I pay £2000 a year in council tax - at that price surely I am entitled to public toilets!
Closure of toilets would discourage visitors to the area	May be less inclined to frequent Canonmills as no bathroom. Take my custom away from the area which will be detrimental to businesses.
Closure will have an impact on those with certain medical conditions	With a husband who suffers from chronic IBS public toilets are extremely important to allow us to travel around Edinburgh
Expect an increase in public urination	It would be far less pleasant using the walk way if you were likely to come across people toileting behind bushes or directly into the river
Closure of public toilets would have an impact on the respondent's quality of life	I will essentially be confined to my home and immediate local area. My ability to socialise and get out and about will be severely impaired. My anxiety levels when I'm out will be heightened greatly and my right to simply enjoy the City will be taken away from me.
There are no other public toilets in the area	Where would I go to the toilet?
Too expensive to use cafes/ reluctant to rely on private facilities	I rely on public conveniences when out walking, and this would mean I walk less and would not have such an enjoyable retirement. I can't afford to keep going into cafes to use their facilities which entail buying more drinks than I need.

Canonmills: Themes of Responses Received to Question Three

Theme	Sample Comments
Closure of toilets would have an impact on bus drivers	The toilet's closure would also have a huge impact on LRT Bus Drivers who need to go to the toilet whilst on service. This comment also applies to all other toilets located on bus routes.
Public toilet should be retained for historic/ architectural reasons	It is part of a historic duo of Tardis (Police box) and Toilet of which I think at least 1 example should be preserved.

Appendix Four

Currie: Themes of Responses Received to Question One

Theme	Sample Comments
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	<p>Disastrous. I am a bus driver. I NEED public toilets... So tell me, what should I do? Throw all the passengers off the bus while I drive around trying to find a toilet that hasn't been closed?</p> <p>Have used this toilet on a number of occasions especially when pregnant and with small children (not far from play park) as the village is quite a long way from our home. Also used regularly by older people, dog walkers, bus drivers and local workers/tradesmen.</p> <p>It is essential to have public toilets at regular intervals to enable people with urgency issues to make journeys and maintain a quality of life by remaining involved in regular activities.</p>
Toilets are located near a popular walking area	This is situated on the Water of Leith walkway. Until a free community access toilet scheme is in place, these should remain open or people will be put off taking exercise if there are no free facilities en route.
Closing both the Currie and Juniper Green toilets will have a negative impact on the local area	If closed, would discourage people from shopping locally and using local amenities.
There are no other toilets in the local area	As this is a rural community with little option for a toilet other than pubs who are not keen on non patrons using their facilities
Public toilets are a necessary public service	It would deny the constituents, who pay a fortune for provision of these services in the form of Council Tax, of a vital public service.
Expect an increase in public urination	I wouldn't like walking along Water of Leith if people needed to relieve themselves behind bushes because the convenient conveniences were closed.
Alternative suggestions to closures	I think the bus drivers use this toilet quite a bit - therefore, could Lothian buses contribute to the cost of this, or have only for their drivers (using a key?).
Closures would have no impact on the local area	These toilets are not very attractive and the toilet at the library could be easily used.

Currie: Themes of Responses Received to Question Two

Theme	Sample Comments
Closure would have an impact on social activities and events	To encourage outdoor activity in urban and urban environments, it is important to provide toilets in areas which would be useful to people.

Closure will have an impact on those with certain medical conditions	I had my gall bladder out resulting in sudden and unexpected need for toilet.
No other public toilets are available in the local area	Not every cafe or public house will allow you to make use of their facilities without purchasing something.

Currie: Themes of Responses Received to Question Three

Theme	Sample Comments
Impact on community/ health workers	When out big groups of clients require to use when on session

Appendix Five

Granton Square: Themes of Responses Received to Question One

Theme	Sample Comments
Closure would have an impact on commuters (including bus and taxi drivers)	It serves the bus drivers as Granton Square is the depot for at least one route, and also people waiting for the buses.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	It has great disabled access and would be a real loss to the disabled people locally who rely on it to get out and about.
Community/ health workers require the use of this toilet	I'm a district nurse. I use these toilets during my shift.
Some alternatives are available nearby	Could probably use Morrison's instead.

Granton Square: Themes of Responses Received to Question Two

Theme	Sample Comments
Closure of toilets would have an impact on social and leisure activities	As an avid runner many of us use this convenience as we run along the coast line... people commonly plan long runs with an eye on the location of public conveniences.
Closure of toilets would have an impact on the visual amenity of the area	Prominently position derelict building...would have a negative impact on the perception of the community to passers-by and outsiders.

Closure of toilets would discourage visitors to the area	To remove the public toilets would highlight a lack of facilities and deter future visits.
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Granton Square: Themes of Responses Received to Question Three

Theme	Sample Comments
Closure of toilets would have an impact on community/health workers in this area	I work in the north of the city and my clients have used this convenience on a regular basis. I take groups of clients (up to 5) out into the community to do unpaid work as part of a court order... can be outside for up to 6 hours.
There are no other public toilets available	Would lead to the loss of a significant local amenity with no alternative provision...

Appendix Six

Hawes Pier: Themes of Responses Received to Question One

Theme	Sample Comments
Closure will have an impact on tourists	Popular area for locals and tourists bring business to the area.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	Visit this area often with family and young children and not having access to this would not help and may mean we would not visit. Often there with children who need to use the facilities so would put me off spending time there.
Closure would have an impact on local businesses	No toilet facilities would put many off visiting resulting in loss of visitors and potentially customers for local business. Would not want to ask for access into coffee shop or restaurant dressed in walking clothes.
Closure will have an impact on community groups such as bikers	I go quite often go to the bikers' cafe esp. when weather good and have frequently used the toilets. We and thousands of other bikers use these toilets when we visit South Queensferry.
Facilities are in need of an upgrade, rather than closure	We need the toilets upgraded at the Hawes Pier not closed. This is a tourist destination with lots of tour buses visiting. Local businesses that profit from this trade should contribute to these facilities and their upkeep and upgrade. This toilet is a disgrace. It should not be closed but upgraded. You have cruise ships visiting this town and thousands of other visitors this toilet is important and should remain open and renovated. The present facility hardly looks inviting and is useless for disabled.

Hawes Pier: Themes of Responses Received to Question Two

Theme	Sample Comments
Closure would have a negative impact on social activities	If there were no toilets I would not be able to visit the Bikers Cove. We are often on long bike journeys and the Cove is a rest stop. We would have to find somewhere else.
Vulnerable population groups with illness / age related needs	As a visitor to the area most weekends, and a sufferer of IBS, I would no longer be able to visit the area.
There are no other public toilets in the local area	There is no alternative to the Public toilets at the pier... This is a very poor welcome to Edinburgh and to Scotland.
The respondent's quality of life would be negatively affected	Without access to these facilities a few people might ultimately resort to using the open areas of ground around the parking areas leading to unpleasant and unhygienic condition for locals, visitors and tourists alike..

Hawes Pier: Themes of Responses Received to Question Three

Theme	Sample Comments
Closures will have an impact on visitor numbers	Would have etc staff and would deter visiting area due to not being to access toilets when in a group session
Closure would have an impact on visitors and tourists	Queensferry, with the Forth Bridges is a tourist venue, well known throughout the world. With possible world heritage status awarded to the Forth Bridge, surely having basic facilities at this venue is critical. There are also many tourists alighting and boarding cruise ships at the Hawes Pier. To encourage tourists to visit Queensferry, surely we need the best facilities possible. The present facility hardly looks inviting and is useless for disabled folk. Not only do we need to retain our facility, we need to upgrade.
Closure would have an impact on cruise passengers	It is essential that facilities close to the pier are available. In addition to this, cruise passengers coming ashore (these ships carry up to 4,000 passengers) require toilet facilities.
Closure would have an impact on local events	... This would be very disappointing considering the amount of support we give back to so many worthwhile causes, from Christmas gifts for kids, Easter egg collections, military charity support and much more not to forget the money that we raise for the life boat association.
Closure would have an impact on local businesses	As stated in the previous boxes. The closure of these toilets would be disastrous not only for the biking community but also to the tourist trade that come to South Queensferry for the Highland outfit shop and the tours of the bay.

Appendix Seven

Joppa: Themes of Responses Received to Question One

Theme	Sample Comments
Willing to prepare a charge for use of public toilets	These toilets are essentials for walkers enjoying the coastline. Without the toilets urinating in the surrounding area would sometimes be the only option. Start charging for the visit of these toilets instead of closing them.
Closure will have an impact on those with certain medical conditions	It is essential to have public toilets at regular intervals to enable people with urgency issues to make journeys and maintain a quality of life by remaining involved in regular activities. We often visit the promenade and having these toilets is helpful.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	I'm a district nurse and use public toilets regularly whilst I'm out and about on calls.
Closure of toilets would discourage people from visiting the area	Area with no other toilet facilities nearby - more people will avoid the area
There are no other public toilets in the area	It is the only one at that end of the beach
The toilet is in close proximity to the beach	Many people use the wonderful beach stretching from Joppa to Leith, may be not in such numbers as in yesteryear, but still in their thousands. Family groups, who need toilet facilities.
The toilet is used regularly by the local community	I and my family frequently make use of this public toilet when out exercising in the local area.
Closure would have an impact on tourists and holiday makers	Joppa is a tourist attraction, where else will people go?
Closure would have an impact on businesses/ the local economy	Given the large number of people who come to Portobello and park or get off the bus at that end of the Prom, I think the loss of these toilets would have a very detrimental effect on amenity in the area.
Expect an increase in public urination	The amount of visitors to the area would have great difficulty without the toilet at Joppa. As the numbers are huge what as a council would you suggest visitors do to relieve themselves at the entrance/exit to the promenade? Many bus parties and bus drivers are seen to use the facility

Joppa: Themes of Responses Received to Question Two

Theme	Sample Comments
There are no other toilets in the local area	The amenity of the beach and promenade would be curtailed as it would become dirty; fouled by human waste. Also risk my family and self seeing members of the public exposed and in states of undress as they are forced to urinate and more in public. There is no accessible and working toilet nearby, over a mile away on Portobello High Street or on the prom near pipe street.
Closure would have a restriction on social life and activities	Obviously the amount of time you are able to spend at an event or activity is also dependent on the availability of toilet facilities. That's a no brainer!
Expect an increase in public urination	Many public events pass through Joppa during the course of the year with spectators along the main street too. I really do not wish to see people urinating in public and with the demise of public/licensed premises this leaves this activity to the increase
Closure of toilets would discourage people from visiting the area	Portobello and Joppa, the prom & beach are assets to the city and as such the public facilities should be improved in order to attract more visitors who benefit the local economy. If people come to Portobello with their children & they have to walk miles to get to a public toilet, they won't come back.
The toilet is used regularly by the local community	This appears to be well used and I would visit less if there was no toilet.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	As above. Frontline services don't get more front line than public toilets, especially for older men with active bladders and slowing general mobility.
Closure of public toilets would have an impact on the respondent's quality of life	As an elderly pensioner this closure would be detrimental to my health and well being.
Closure will have an impact on those with certain medical conditions	CLOSING ANY TOILET IN EDINBURGH LIMITS THE WALKS MY WIFE AND I CAN TAKE WITHOUT BEING CONCERNED ABOUT BEING CAUGHT SHORT.
Closure of public toilets would have no impact	Can be closed as Portobello is really close
Closure would have an impact on local businesses	I was previously a member of Edinburgh leisure, using the Portobello complex. I stopped using the complex on sunny days as the complex would be used by drunken people in various states of undress which was intimidating. Local pubs and restaurants also are affected as their doors are constantly opening and closing with people wandering in off the prom to use the facilities. When booking a table for a family meal you would prefer if there was not a constant stream of people heavily under the influence interrupting diners.

Joppa: Themes of Responses Received to Question Three

Theme	Sample Comments
Closure proposals are uncivilized	Provision of public toilets equate to civilised behaviour. Closure proposals are totally uncivilised.
Closure would have an impact on local businesses	If we are serious about the quality of life in Edinburgh and the promotion of tourism then this facility must be kept open. Surely alternative funding can be found.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	With the number of small children in the area public toilets are absolutely essential as small people cannot hold it in and need to go right away. If the toilets are closed the local businesses will be inundated with parents of little ones begging to use their facilities.
Closures will have an impact on public health	There have been dirty nappies found on the beach anyway and this and an increase in people urinating on streets etc will just be a really poor reflection on a wonderful public resource. The toilets should be refurbished and if need be then payment introduced to cover the costs.
Closures have equalities implications	This proposal has a discriminatory element to it. The elderly, pregnant women, children and the disabled all suffer toilet 'emergencies'. It's inhumane to punish these people by making Portobello beach a place they cannot access with dignity.
Closures will have an impact on visitor numbers	Removing these facilities would virtually make Portobello a 'no go area' for many! As Portobello beach is a tourist destination that gets really busy in the summer, it makes no sense to make no public toilet provision for the thousands of extra people.
Closures will affect ease of access for some people	Local day trips regularly take place and are key to the mental well-being of older people who are often at their most vulnerable. The lack of local facilities as stated above could mean that trips to this area are no longer possible for many people.
Closures will impact on social activities, including walking, running and cycling	This actually goes for all public toilets - runners don't carry money to use local cafes etc as loo stops. Please don't take them away - they should be included in active travel plans!!
Suggestion that opening hours are decreased	By all means only open them from Easter to the end of September, but please don't close them in the summer.

Appendix Eight

Juniper Green: Themes of Responses Received to Question One

Theme	Sample Comments
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	I would like to point out that this public toilet is the only available free toilet for miles, in a community that has the water of Leith walkway a small but busy village area which, on route to two public schools, a walkers car park, popular cycle route, two bus stops that are only serviced by two LRT buses which means travellers often wait for

	transport and the horse riding centre development currently being built. Elderly, IBS sufferers incl. bus stop users would be denied this useful provision and unlike in Colinton and Currie there are NO duplicate public conveniences in a library facility!!
Closure would have an impact on people using the Water of Leith	As a dog walker who likes to walk to keep fit closure of this toilet would curtail the distance I am able to walk. As a women in her fifties the need to visit is often.
There are no other public toilets in the area	There is no public toilet facility anywhere near this one, except pubs whom are not keen on non patrons using.
Closure will have an impact on active lifestyles	Closure would directly affect the many people, walkers and cyclists, who use the Water of Leith walkway for whom this is a much more accessible public toilet than others in the vicinity of the route in Colinton or Currie. The Juniper Green toilets are also used regularly by bus drivers who can avoid causing an obstruction at this point on the 44 and 45 routes as they are adjacent to a bus stop. The toilets are also valued by those using Juniper Green's shops and other services. We have a large elderly population for whom the toilets are often an absolute necessity.
Closure will have an impact on tourists	Retaining toilet facilities in JG might encourage some of them to come into the village to use other facilities (shops, bank, visit the park etc). Indeed they might come to JG to visit the park (e.g. with children or dog walking) and visit shops while they're here. Less likely to do so with no toilet facilities.
Expect increase in public urination	Elderly people, Pregnant women, kids... the council should provide this PUBLIC DUTY. I don't want to see people urinating on the street.
Public toilets are a necessary public service	Loss of an essential facility

Juniper Green: Themes of Responses Received to Question Two

Theme	Sample Comments
Closure will have an impact on active lifestyles	I could not consider the water of Leith walk unless I knew toilet access was available.
Closure would have an impact on social activities and events	I am certain that closure of this site would be a massive detriment to walkers, cyclists and our elderly citizens not to mention that with the horse centre development opening footfall will only increase and the restrooms are situated exactly at the bus stops that will service most of the new visitors.
There are no other public toilets in the area	For people using our public park or attending events such as sporting activities, gala days and so on, there are no alternative toilets within reach. The village hall toilets which are nearer are regularly unavailable to the public when they are in use by children at nursery or other activities, or at weekends when the hall is closed. We have no library or similar publicly owned facility with alternative toilets in Juniper Green

	such as exists in Currie, where the library, incorporating public toilets, lies just across the road from the public convenience. In the absence of these facilities people are more likely to find less suitable places to relieve themselves.
It is important to be able to find toilet facilities quickly	You do not always know when and where you will need a toilet. It is important to have a good network across the city

Juniper Green: Themes of Responses Received to Question Three

Theme	Sample Comments
There are no other public toilets in the area	We have no library or similar publicly owned facility with alternative toilets in Juniper Green such as exists in Currie, where the library, incorporating public toilets, lies just across the road from the public convenience.
There are accessibility issues with the current public toilet	I recognise that there may be accessibility issues within the interior of the toilet building and the entry of the toilet for use by all as they currently stand. I note that the nearest loo of the "changing places" standard -is 1.6-3 miles away...From my own observation I see Edinburgh's Public Toilets and Police Boxes as somewhat of a historic "double act" in many locations e.g. Ardmillan, Canonmills etc. and so a shame to save one without the other? Or @ least keep 1 example of this dashing duo -in the City.

Appendix Nine

London Road – Themes of Responses Received to Question One

Theme	Sample Comments
There are no other toilets in the local area	No other facilities in the local area
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	I know that bus and taxi drivers as well as the general public make good use of this toilet.
The public toilet is in close proximity to Easter Road Stadium and closure will have an impact on match days and during events	"Football supporters attending matches at Easter Road will be inconvenienced, possibly leading to urination in the areas surrounding the groups and causing distress to local residents.
Closure will cause an increase in public urination	It will lead to more people urinating in the green space adjacent, especially when the football is on!
Closure will have an impact on those with certain medical conditions	I have IBS-D. I often travel on London Road. If it were closed I wouldn't be able to travel as far. My world would get smaller.
The toilet is in close	It is a bus hub where we change buses to get around town; there are no

proximity to a bus stop	other accessible toilets round about.
The Council should be providing public toilets	None of the toilets should be closed. This is a BASIC provision.
The current toilet is a clean and convenient facility	Have used this site on more than one occasion (while shopping centrally - parking in Meadowbank area). Although there are alternatives in town it is convenient and does appear well used, generally clean and well maintained.
Closure will have an impact on local businesses	As a prominent position, well known as public toilets, and on an access trunk road through edinburgh, closure would cause many to find other private facilities, which could be to the annoyance of local businesses.
Closure would have a positive impact	There would be a positive impact as it is used as a meeting place for sexual activity
Closure would cause an increase in antisocial behaviour	The toilet is notorious locally as a place to buy, deal and use drugs. While closing it would have an theoretically reduce this problem by reducing the private places for this to happen, unless the building is maintained or additional neighbourhood policing in the park happens, I suspect this will just move into the park and become more dangerous for the public. Closing the purpose build toilet building will just lead to it become derelict, damaged and an eyesore. There are problems with graffiti, arson and rubbish in this area already - I don't think closing the toilets will help at all with this, I think it will increase antisocial behaviour.
Closure would have no impact	No effect

London Road – Themes of Responses Received to Question Two

Theme	Sample Comments
Council has spent money elsewhere that could be used on public toilets.	I would be unable to go out as much. The council's cuts will make me a prisoner in my own home. After spending so much on an underused tram that nobody wanted it is sickening to see how you are now targeting the disabled in order to save a few pence.
Public toilets are a necessary public service	The council is obliged to serve the community. Closing toilets is NOT serving the community
The respondent's quality of life would be negatively affected	My quality of life will be severely affected and as I pay £2000 a year in council tax I feel It's disgraceful the council can be so cruel to its residents.
Closure of toilets would have a negative impact on businesses	I am not living near London Road, but I am frequently in the area to visit small local businesses, do some food shopping at Iceland or shopping at the Meadowbank shopping centre. If these toilets would close, I would avoid the area on most occasions. In the city centre are now a few new cafes without even toilets for their customers, who in return rely on public toilets. How can this be allowed??? Premises that sell food and drink and provide seating for their customers should be forced to provide toilets for at least their own customers.
Closure of toilets would have a negative impact on groups such as bus and	As someone who works in the area I find the facility a fantastic resource, closure would directly affect myself and the number of adults with learning

taxi drivers, older people and parents with young children	disabilities I work with, all of whom have undertaken local outings safe in the knowledge that a toilet was available should they need it.....this would no longer be the case.
Closure of toilets would restrict participation in social and leisure activities	It would restrict the social and leisure activities that my partner can take part in, therefore it affects how we spend our time together and its closure would increase the social isolation of both of us.
Closure of toilets would affect those with a medical condition	I have IBD. I need the toilet often and rely on there being public toilets everywhere. Please do not reduce my quality of life by taking the toilets away. I would be housebound if it weren't for public toilets.
Respondents would be less likely to visit the area without public toilets	I would not be able to frequent that area as when I need to go I need to do so urgently.
There are no other toilets in the area	Difficulty in finding alternative toilet facilities if walking in this area.
There would be an increase in public urination	It is vital when walking round the city to have these facilities. Additionally, they provide necessary facilities for the homeless and more vulnerable. Closing these would increase public urination, etc - a detriment for us all.
There would be an increase in antisocial behaviour	I fear that London Road Gardens would be subject antisocial behaviours as a result and would not be the sort of behaviours appropriate with a Green Flag Park. London Road Gardens were designed by William Playfair in 1819, one of the premier architects of the 19th century. They were created to provide an informal recreational space for the residents of the New Town, as well as preserving the views from Royal Terrace above.
Football fans use these facilities on match days	To be quite blunt, I believe many more people would take a wee on the surrounding streets, particularly Easter Road, which gets very heavy foot traffic from football fans on game days. There is already a problem with litter, dog fouling, sick, and plenty of urine on these neighbourhood streets; closing the public toilet will foster further unhygienic conditions along the hillside. Taxi and bus drivers also use this stop frequently. There are no other public toilets available in the area that I'm aware.
Closure of toilets wouldn't have an impact on the respondent	It would not (have an impact)
Closure of toilets would reduce antisocial behaviour	I would no longer worry about standing at the bus stop near this toilet. There are a lot of quite frightening people hanging around here

London Road – Themes of Responses Received to Question Three

Theme	Sample Comments
Impact on walkers and local people	I know that the London Road toilets are used regularly by locals and tourists out walking and I consider that it would negatively impact on the local area as it would remove a valued and essential public amenity.
Impact on Tourists	One of the VERY few public toilets available to groups doing a city tour of Edinburgh by coach

Appendix Ten

Middle Meadow Walk: Themes of Responses Received to Question One

Theme	Sample Comments
The toilet is located in the busy and popular area of the Meadows	In particular, I am thinking of the heavy use the Meadows gets in the summer with people enjoying picnics and these often involve alcohol which makes people pee more. I worry that if the loos were removed more people would pee in the open (or worse) and this affects the quality of our public open space.
Closure will have an impact on tourists	For a city reliant on tourism, and people out and about for long periods - this is a terrible, short sighted idea.
There are no other public toilets in the area	I suffer from ulcerative colitis and need immediate access to public toilets all over the city. There are too few as it is at the moment and there are no other publicly accessible toilets in the vicinity of these facilities.
Closure of toilets would prevent visits to the Meadows	Having worked as an outreach worker I have had to use these facilities while out and about. I have also been in the meadows with small children who simply cannot wait to use the toilet. You are discriminating against people with weak bladders due to health or age reasons. Where do you expect people spending sunny days in the meadows to go to the toilet? This is a short-sighted and stupid decision which will increase public urination and will put many off from accessing this lovely green space. Shame on you
Refurbishment of these toilets was to be part of the Quartermile development	We already have a big problem with public urination in the Meadows. We need more public toilets, open for longer hours, especially in the summer and during the festival. When the Quartermile area was being discussed at the planning stage there was a promise made that these particular toilets would be refurbished as part of the new development. This promise was made at a public meeting in front of officials, the planning committee and the public.
Suggestion for alternative types of toilets	I think paying private businesses is a bad move in replacing public toilets. Costs could be cut in many ways– the Australian example of waterless urinals, for example, or the French example of open-air, screened pisseoirs, offer low-maintenance public alternatives.
Respondent is happy for this toilet to be closed	Good idea, if some have to go. This one is vile and there are others nearby
Closure would have an impact on businesses	Distances to public toilets in the Meadows are already long and especially during the Summer locals and visitors using the park will have no other option than to try and sneak into local cafes and shops to use their toilets or urinate around the park itself. I worked in a local cafe and almost daily had to remind people that our toilets were for customers only - even with being paid for public to use them, our facilities would have been too small and affected actual customers.
Public toilets are an essential public service	These toilets are currently a disgrace and a blight on the city (shame on CEC for letting that happen), but that doesn't mean they aren't required. Given this is the gateway to the Meadows from the city centre it is only right that a well kept public toilet facility is provided for citizens and visitors - even if it means a small entrance charge.
Closure will have an impact on those with certain medical conditions	I have MS and can be taken short with no warning, I like to spend time in the meadows on sunny days....the public toilets are extremely important to me and the crowds of people that use the meadows in the summer.

Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	Residents and tourists need access to public toilets for various reasons, particularly the elderly, diabetics, pregnant women, and those with a debilitating medical condition such as Crohn's disease.
More public toilets are needed	Being that the Meadows is a very popular place to be especially during the summer, and that currently the female toilets have already been closed some time ago. Closing more toilets is just going to cause more people to find random places to do their 'business'; It's already the case that this happens. Men and Woman have been seen urinating or defecating on random side streets from the Meadows due to the toilets being unavailable. More toilets should be available and relying on local businesses is an unrealistic idea. Realistically there should be toilets at each end of the Meadows.
Expect an increase in public urination	It is ridiculous that an area the size of the meadows has so few public toilets, especially given the number of people attracted to the area in the summer. We already see a lot of people urinating behind trees/walls during the summer months. To remove a toilet will just make this worse.
Closure would have a negative impact on social activities	Yes of course. These toilets although disgusting are well used in the central community. Runners, cyclist's walkers and many many tourists use the conveniences as a necessity due to lack of anywhere else. Closure could result in many more anti social types of behaviour.
Willing to pay charge for use of public toilets	These toilets are currently a disgrace and a blight on the city (shame on CEC for letting that happen), but that doesn't mean they aren't required. Given this is the gateway to the Meadows from the city centre it is only right that a well kept public toilet facility is provided for citizens and visitors - even if it means a small entrance charge.

Middle Meadow Walk: Themes of Responses Received to Question Two

Theme	Sample Comments
Expect Increase in public urination	Public urination is already an issue around the Meadows for exactly the reasons I described above - something the council is clearly aware of as they have put signs up in all the alleyways telling people they'll be fined for peeing there. But it's hardly reasonable to fine people for public urination if you won't provide adequate toilet facilities in an extremely busy area. If you don't want people to pee outdoors, you will have to provide toilets. Not to mention that the area is extremely well-used by people out exercising, families with young children, people with disabilities.
Closure would have a restriction on social life and activities	I would not be able to attend events in meadows so miss out on social activities sad when friends and neighbours are there, cannot any one on the council think what it must be like to have urinary urgency and or irritable bladder that insist one pee frequently up to every hour sometimes oftener and what about all the young kids have a heart!
Impact of closure will be worse during the Festival	What are people supposed to do during the fringe?
Closure would mean the respondent is less likely to visit the Meadows	The closure of these toilets would inhibit us from using the Meadows and its leisure facilities. With nowhere for me or children to go to the toilet, this could easily result in unhappy and embarrassing accidents and/or painful journeys home for myself and children and would limit our time outside. As we have no garden of our own our time in Edinburgh's, suitably catered for, open spaces is invaluable to our health and well

	being.
Closure would have an impact on the respondent's quality of life	Yes it would. I take my grandchildren to this park regularly as there is a toilet there. My grandchildren are Autistic and both have bowel problems which is why we go to this particular park. My 9yr old grandson is starting to get really upset with his problems ... I also have continence problems and wouldn't be able to stay at the park long or at all.
Refurbishment of these toilets was to be part of the Quartermile development	The developers of the Quartermile site promised to maintain and keep these toilets open at a public meeting, having developed several cafes and restaurants that would increase their use. they appear to be going back on this promise, while the council is under budgetary pressure, the developers appear to be let off the hook
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	An open green area would be inaccessible for adults with learning disabilities which would impact on their health
Willing to pay charge for use of public toilets	This cannot have a straightforward answer... the toilets have been a nuisance for many years because drug users, alcoholics gather near the toilet and make a mess in the toilets and beyond. However, if those toilets shut it must be replaced by a better one down in Meadow walk somewhere close to where people gather. I understand there is the land dispute in this case as the toilets are in fact in the Quartermile site. If a proper management is not possible the toilets must close down. Please consider: Open access to disable, renovate the facilities, charge people to use if appropriate, provide a toilet attendant more frequently.
Public toilets are an essential public service	Do you want to destroy The reputation of Edinburgh as a city? People need these services.
Closures would have no impact on quality of life	Not mine personally
There are no other public toilets available	There would be no toilet to go to
Closure will have an impact on those with certain medical conditions	As a 70 year old prostate cancer survivor I have less control of my bladder and am likely to unable to continue my active lifestyle.
More public toilets are needed	I live on the meadows. Removing this public toilet will be extremely detrimental to the largest and most heavily used park in Edinburgh. Public toilets are a necessity in such a large public space. There are arguably too few even at present. Adding a charge for use seems a more reasonable idea if funding is so tight.
The toilet is located in the busy and popular area of the Meadows	I use the Meadows constantly during the summer months. It's a massive space, used by joggers, cyclists, tennis players, and used by THOUSANDS of people every day just as a nice place to relax. The council presumably granted a licence to Sainsbury's to sell alcohol right beside the Meadows, is the council suggesting we urinate IN the Meadows if the toilet is closed, because that's exactly what the less strongly willed (or bladdered) will do. If anything, we need more public

	toilets around town, not less.
Closures will have an impact on local businesses	my quality of life- I would need to ask shopkeepers to let me use their toilet

Middle Meadow Walk: Themes of Responses Received to Question Three

Theme	Sample Comments
Expect increase in public urination	Public urination already causes problems for local residents and permanent closure of this toilet will exacerbate this. The lack of the toilet will also make it harder to spend time at the Meadows for both older people and those with young children
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	elderly people and young children need access to public toilets in order to use public paths and it is a great disadvantage to restrict their enjoyment of public spaces, the SNP are indirectly to blame, by freezing council income year on year and inflicting these hardships
Closure would mean the respondent is less likely to visit the Meadows	People with mobility impairments or urinary/bowel conditions, and elders, will be less able to go about and enjoy local outdoor amenities like everyone else if they can't rely on the availability of public toilets in recreational areas like the Meadows. There's a public health issue as well. There are so many pubs in the area that it's almost guaranteed that home going 'revellers', as the papers insist on calling them, will urinate wherever it takes their fancy.
The Council has spent money elsewhere that could have been spent on these facilities	My commenting on behalf of my Wife and Myself. ADDITIONAL I'm not going to comment on all 10 of the public toilets that are going to be axed but what I will say is the closing of any of Edinburgh's toilets is detrimental to the communities and people who use said facilities. Edinburgh councillors need to get their priorities right, stop wasting millions of pounds on things such as the trams or any of the other money wasting unnecessary redevelopment plans that have not really benefited Edinburgh or its people.
Closure would have an impact on social and voluntary activities	It's terrible having no toilet facilities for our volunteers, when spending hours working to improve the meadows
Some of the toilets that are to remain open are not accessible	Please tell me how the toilet at the Ross Bandstand is deemed as accessible? Particularly for the elderly & groups mentioned above? One at the entrance to the gardens as you had before in the East Princes St Gardens would be far more sensible & appropriate.

Appendix Eleven

St John's Road: Themes of Responses Received to Question One

Theme	Sample Comments
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	These are the only toilets accessible in Corstorphine, used frequently by the community and bus drivers. I think this would make it more difficult for the elderly in particular to shop in Corstorphine. I use it frequently myself.
There are no other toilets in the local area	There are no public toilets in a very large radius. I have small children and often need to use the facilities. Only supermarkets now provide 'semi-public' facilities and it is unacceptable to have to walk a considerable distance to find facilities.
Closure will have an impact on those with certain medical conditions	I suffer from ulcerative colitis and need immediate access to public toilets all over the city. There are too few as it is at the moment and there are no other publicly accessible toilets in the vicinity of these facilities.
Respondents would be less likely to visit the area without public toilets	This is a ludicrous idea by the Council which will have a detrimental impact upon my life. Believe it or not, but the provision of public toilets is key to myself and many others being able to go out and enjoy the city, its sights and its Parks. Without toilets then I and very many others would simply not be able to live as other citizens do, that is go outside and not be in danger of being 'caught short', which is very distressing. The Council is shamefully trying to save what are very small pots of money to the detriment of us citizens, who are the ones in fact who fund all public spending. These proposed closures make a laughing stock of Edinburgh and sends a clear message to citizens and visitors that 'Edinburgh is closed'.
Close to shops/ bus stop/ in very busy area	When I am in Corstorphine I have noticed that this toilet facility is well used, especially by bus and taxi drivers and families. As many toilets as possible are needed on Corstorphine on a fair day.
Expect increase in public urination	This is the only facility in the area - Corstorphine has already suffered from lack of investment in facilities and this will only continue this. It's a value facility to those shopping with families and with health issues that need to use this.
Public toilets are an essential public service	It would deny the constituents, who pay a fortune for provision of these services in the form of Council Tax, of a vital public service. Many, many people from all walks of life from the elderly and medically compromised to the professional driver rely on these services daily.
Closures would have an impact on local businesses	In the past the Corstorphine area has been decimated by large supermarkets opening up away from the main road. There is still a lot of footfall for the existing shops and the toilet is necessary as not everyone has a strong bladder.
Increase in antisocial behaviour	I think that the absence of public toilets could lead to anti social behaviour.

Willing to pay charge for use of public toilets	I thought I would get the chance to suggest that a small charge would be preferable to the closures.
Interest in Community Toilet Scheme	Have the Council considered the COMMUNITY TOILET SCHEME if they INSIST on closures. This scheme would save the Council money, allow a small business a bit more income not to mention kudos locally. Of course opening times may be a bit of a problem but that logistic can be worked out by someone from the Council surely?
Decrease in antisocial behaviour	A positive effect. I used this toilet twice whilst on business and both times witnessed elderly men engaged in sexual activity. I worry what might happen if a child entered at that time
Closure would have no impact	No effect - there is a nearby Tesco with available toilets and better opening hours

St John's Road: Themes of Responses Received to Question Two

Theme	Sample Comments
Respondents would be less likely to visit the area without public toilets	I suffer from urgency at times; I would no longer shop in Corstorphine.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	I am at an age where I may suddenly need to go to the toilet and the further away a toilet is the more difficult. Corstorphine is my local shopping centre and I feel it should have a public toilet so that I can use local shops.
Closure will have an impact on those with certain medical conditions	It would stop me being able to frequent any of the areas with proposed closures. This has obviously been instigated by someone who doesn't know what it's like living with a problem that is extremely difficult to live with.
There are no other toilets in the local area	As I can need the loo without too much warning, it would be a concern that there is nowhere else to go
Closure of toilets would restrict participation in social and leisure activities	I couldn't continue running on this route if there were no toilet available
Public toilets are an essential public service	Simply, I would have nowhere to go to the toilet - I travel the length and breadth of the city in the course of my work and I depend on these facilities being open and accessible. In fact, far from being shut down and removed they should be upgraded for use 24 hours a day. Many people work shifts that require them to work round the clock; the Council should be making a positive contribution to their lives instead of acting to their detriment."

There would be a negative impact on businesses	"Detrimental" may be a bit strong but it may stop me shopping along St John's Rd. I walk to Corstorphine for exercise after breakfast and pop into the charity shops, I sometimes need to "pay a visit". If the public toilets are closed, I might choose to no longer go into Corstorphine and these shops will miss out on my money!
The respondent's quality of life would be negatively affected	It would stop me being able to frequent any of the areas with proposed closures. This has obviously been instigated by someone who doesn't know what it's like living with a problem that is extremely difficult to live with.
Willing to pay charge for use of public toilets	I wouldn't be able to do the things I usually do because I would be anxious if there was no nearby toilet. Why can't the council charge people 20p to use public toilets??? Disabled access could stay free but I would have an issue about having to pay a small charge to ensure that these facilities remain open. There are many people who need to use the toilet urgently and it can cause great anxiety and embarrassment if adequate facilities are not provided.
Concerns about visual amenity	unless the building is demolished it will become yet another eye sore in this once busy street

St John's Road: Themes of Responses Received to Question Three

Theme	Sample Comments
Expect increase in public urination	Introduce most relieving on other properties.
Public toilets are an essential public service	I want to comment on the Idiocy of all these toilet closure. I want to live in a community, and a community needs services. There are many people that rely on these facilities, and its only lack of concern for others and our community can possibly drive such a foolish decision
There are no other toilets in the local area	This is a well used facility in terms of the very successful Corstorphine Fair in the community ... there is no other public facility available currently in the area.
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	It's the only public convenience in our local area now that the Maybury roundabout one has been closed. In our view this would be an inconvenience (no pun intended) for bus users and drivers alike.

Appendix Twelve

Tollcross: Themes of Responses Received to Question One

Theme	Sample Comments
Closures will have an impact on specific user groups, such as drivers, older people and parents with young children	Being a cabbie the closure of this toilet would make it difficult for me. I use this toilet on a regular basis. I Would find myself in a very uncomfortable position if I needed the toilet and found most of the council ones closed.
Toilet is located near to a bus stop, in a very busy area	Is in a central thoroughfare and, as the name suggests, should be convenient. If taken away it is a long walk to another toilet. In addition you are closing the next nearest one too!
There would be an increase in public urination	It is used extensively by those coming in to the area - especially those young people going to local nightclubs and bars - but also the elderly and those with young children. There would I suspect be a tendency for folk to relieve themselves in the street and lanes if the toilets were closed.
There are no other toilets in the local area	No other free public toilet near centre or other public buildings nearby
Closure will have an impact on those with certain medical conditions	Lack of toilets would limit the ability for those with Crohn's or ulcerative colitis to leave the house
Respondents would be less likely to visit the area without public toilets	Having a health condition that requires more usage of a toilet I am concerned that I will be less able to leave home if these toilets are closed
Closures would have an impact on tourists	Yes. In my opinion a Council that wishes to attract tourists as CEC does needs to be refurbishing the toilets it has and adding extra for the busiest times of the year.
Closures would have an impact on local businesses	Tollcross is a central part of the city and one of my regular routes home. If this was closed down, folk might start using the back areas for urination which is easy without being seen. Others might sneak into customer toilets at the Cameo cinema. I know they've changed the location of the men's toilets there, but the ladies' ones are still downstairs.
Public toilets are a necessary public service	Vital to maintain public health and order
Additional toilets are required	I stay in Tollcross and feel this toilet shouldn't be closed it should be opened 24 hrs, especially with all the pubs, clubs etc that are around here. I have continence problems and use this one regularly so it would affect me a great deal. There is a lack of public conveniences in Edinburgh as a whole but particularly in Tollcross/Lothian Rd area. If more toilets were available and open when the clubs and pubs get out they may stop peeing in windows, beside big wheelie bins and at my door!

Suggest to close this toilet and improve those nearby	These toilets are in a poor state of repair and are unpleasant to use. If the Meadows toilets were improved I would suggest these were closed. Perhaps a superloo could replace them?
Willing to pay charge for use of public toilets	Although this toilet looks a bit rough and ready it is a necessity for those who need the loo more frequently than others. We cannot all keep buying coffees at cafes to use loos. I would be prepared to pay 30p a time for Edinburgh loos. Better that small charge than removing access to loos.
Decrease in antisocial behaviour	None at all, it is a filthy toilet that is clearly only used by certain members of the public for 'other ' activities including drug use etc.

Tollcross: Themes of Responses Received to Question Two

Theme	Sample Comments
Closure of toilets would restrict participation in social and leisure activities	I will essentially be confined to my home and immediate local area. My ability to socialise and get out and about will be severely impaired. My anxiety levels when I'm out will be heightened greatly and my right to simply enjoy the City will be taken away from me.
Closure of toilets would have a negative impact on groups such as bus and taxi drivers, older people and parents with young children	The elderly in particular have to urinate more regularly and urgently than younger people and this policy will have a major impact on their quality of life. Please do not close any public toilets and instead think seriously about opening more and improving signage for those than exist at present
There are no other toilets in the area	If I am in Tollcross and need to go to the toilet there are no others available
There would be an increase in public urination	This area is already bad for public urination- don't make it worse.
Respondents would be less likely to visit the area without public toilets	I would have to contemplate buying something in a café or pub so as to use the toilet. Or I would have to curtail the time I could spend in Tollcross.
Closure will have an impact on those with certain medical conditions	I am not young and need a toilet more often than younger folk. If I need a toilet I can easily get off a bus there and then continue without worry. I would avoid shopping in the area perhaps.
Public toilets are a necessary public service	Closing any public toilets is an affront to the people of Edinburgh and their reputation of welcoming visitors to the City. The Council are the "face" of the people and should be ashamed at the thought of closing any public toilets.
There would be a negative impact on businesses	(We) have people throwing up and urinating in our doorway, and if there are no public toilets open we would have to escort them to our toilets, which would involve employing a toilet attendant and escort, since we regularly loose equipment through theft, we are not keen to become the public toilet.

There would be a negative impact on local people	these closures will result in more crime and mess in the city also much distress
Toilet is in close proximity to bus stop	I am not young and need a toilet more often than younger folk. If I need a toilet I can easily get off a bus there and then continue without worry. I would avoid shopping in the area perhaps.
Suggestion that local businesses open up their toilets	If the Cameo could be prevailed upon to provide a public toilet facility then perhaps this one would be okay, as at least the cinema is open late and for seven days unlike facilities in other places.

Tollcross: Themes of Responses Received to Question Three

Theme	Sample Comments
Closure of toilets would have a negative impact on groups such as bus and taxi drivers, older people and parents with young children	It is the poor, the sick and the young families who suffer when we close toilets since they cannot afford cafes. I also understand the taxi drivers use these toilets.
Expect increase in public urination	Expect more public urination if they close.
Public toilets provide a valuable public service	(We) have brought together a number of community and other groups in the area and the general view is that the toilets provide a real community service.